Settings - Security

Turn on two-factor authentication or change your password in the Security settings.



- 2 Click Settings.
- 3 Select Security.

Security Information

- This shows your username. To change it, click on your username. Usernames must not already be in use, be between 8 and 15 characters and may use any combination of letters, numbers, periods and underscores. Click Save Changes to update or Cancel to cancel.
- 5 Your password is hidden for security purposes. To change it, click the pencil icon.
 - A Type your current password here.
 - **B** Type your new password here.
 - **C** Type your new password again here to confirm it.
 - Click Save Changes to update or Cancel to cancel.



| Setting | s 3 | | | | | (?) Help |
|---------------------------|------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|----------|----------|
| Profile | Security | Contact | Accounts | | | |
| Security Ir | nformation | | | | | |
| | | | Please choose a new Username. It must be unique, between 8 and 15 characters in length and any combination of letters, numbers and these special characters: a period `.´ or underscore `_ ". | | | |
| | USERNAME | | AME | ♥ Username is available | | |
| | | | | Save Changes Cancel | | |
| | | PASSV | VORD | •••••• (not displayed for security reasons) | (| 5 🖉 |
| Two-Factor Authentication | | | Require Two-Factor Authentication For Each Login $\ensuremath{^{\odot}}$ | OFF | ON | |
| | | EMAIL C | ODE | 1 email address on file | DISABLED | |
| | | CODE V | IA SMS | 1 SMS-enabled phone number on file | ENABLED | |
| | | CODE V | IA VOICE CALL | 1 phone number on file | ENABLED | |
| | | 2FA APP | 2 | Authentication app not enabled | DISABLED | |
| | | | | | | |

Two-Factor Authentication

Two-factor authentication is an added layer of security you can choose to activate. When you log into online banking, you can have a code sent via email, voice call or text message to verify that the person accessing the account is you.

- 6 By default, two-factor authentication only happens when you log in from a new device. To use two-factor authentication on each login, regardless of device, move this switch to **ON**. Please verify your identify by text or call when prompted.
- 7 To receive a code via email, click the pencil icon and move the switch to ON. (You must have an email address associated with your account. To add one, see Settings - Contact.) Click Done.
- 8 To receive a code via text message, click the pencil icon and move the switch to *ON*. (You must have a phone number associated with your account. To add one, see *Settings - Contact*.) Click *Done*.
- 9 To receive a code via voice call, click the pencil icon and move the switch to ON. (You must have a phone number associated with your account. To add one, see Settings - Contact.). Click Done.
- After you choose your two-factor authentication method, we will contact you with a one-time verification code. Enter the code to verify your identity.

| | 6 | |
|--------------------------|------------------------------------------------------------------------------------------|--|
| Two-Factor Authenticatio | ON Require Two-Factor Authentication For Each Login OFF ON | |
| | EMAIL CODE 1 email address on file | |
| | OFF ON A one-time code will be sent to your email address of choice. The email addresses | |
| | can be edited under the Contact tab. | |
| | EMAIL JOHNDOE@EMAIL.COM | |
| | Edit in contact settings > | |
| | Set As Preferred Authentication Method ★ | |
| | Done | |
| | | |

| Two-Factor Authentication | | Require Two-Factor Authentication For Each Login $ \oslash $ | OFF 🚺 ON |
|---------------------------|---------------------|-------------------------------------------------------------------------------------------------------|------------|
| | EMAIL CODE | 1 email address on file | DISABLED / |
| | CODE VIA SMS | 1 SMS-enabled phone number on file | ENABLED / |
| | CODE VIA VOICE CALL | 1 phone number on file | ENABLED / |
| | 2FA APP | Authentication app not enabled | DISABLED / |
| | | A one-time code will be sent to your email address of choice. can be edited under the Contact tab. | OFF ON |
| | | Edit in contact settings > | |
| | | Set As Preferred Authentication Method ★ | |
| | | Done | |

If you activate more than one form of two-factor authentication, you can check the box next to Set As Preferred Authentication Method before you click Done to make that the default choice.

| | (000) 000-0000 | |
|---------------------|--------------------------------------------------------------------------------------------------------|-------------------|
| | SECURITY QUESTIONS 3 questions configured | |
| | CODE VIA VOICE CALL 2 phone numbers on file | ENABLED |
| PIN Enabled Devices | | OFF ON |
| | A one-time code will be sent to your email address of choice. The can be edited under the Contact tab. | e email addresses |
| | WORK (000) 000-0000 | |
| | HOME (000) 000-0000 | |
| | CELL PHONE (000) 000-0000 | |
| | Edit in contact settings > | |
| | Set As Preferred Authentication Method ★ 1 | |
| | Done | |

Remembered Devices

12 This section lists devices you have logged in from before and chosen to remember. To delete a device from this list, click on the trash can icon next to it.

Push Notification Registered Devices

13 This section lists devices you have allowed push notifications on. To delete a device from this list, click on the trash can icon next to it.

| | | (000) 000-00 | .00 | | |
|-------------------------|----------------------|---------------------------------------------------|--------------------------------------------------|---------|----------|
| | | | | | \smile |
| | SECURITY QUESTIONS | 3 questions configured 2 phone numbers on file | | | |
| | CODE VIA VOICE CALL | | | ENABLED | |
| PIN Enabled Devices | | | | | |
| | JD CELL | Registered Last Used | July 18, 2016, 3:17 PM May 30, 2018, 10:34 PM | | |
| Remembered Devices | | | | | |
| | APPL 00 IOS 02/23/16 | Registered Last Used | July 18, 2016, 3:17 PM May 30, 2018, 10:34 PM | U | |
| Push Notification Regis | tered Devices | | | 13 | |
| JD PHONE | | 2047 2.55 PM | | | |