

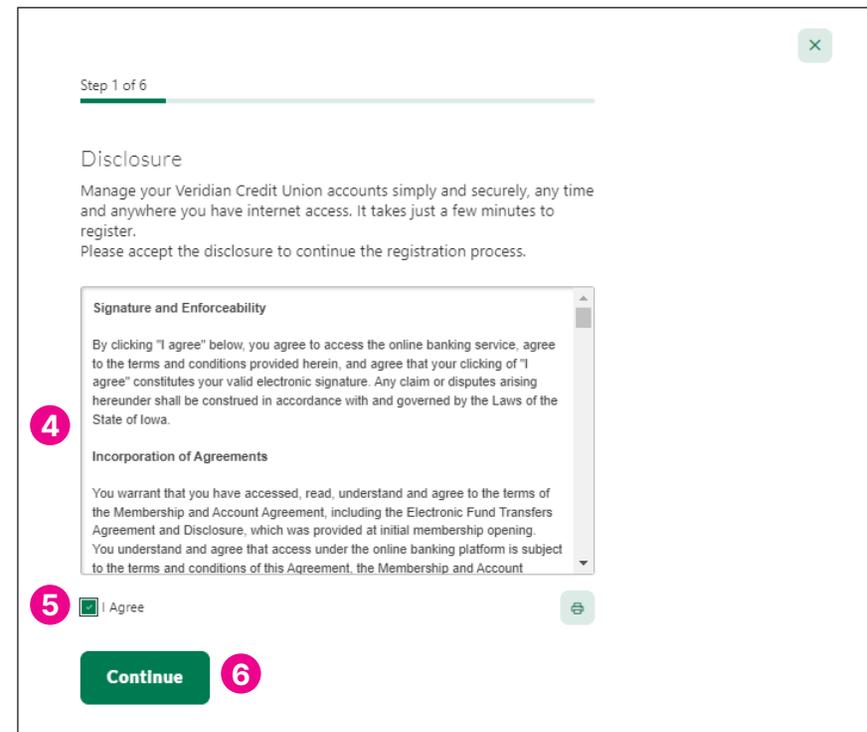
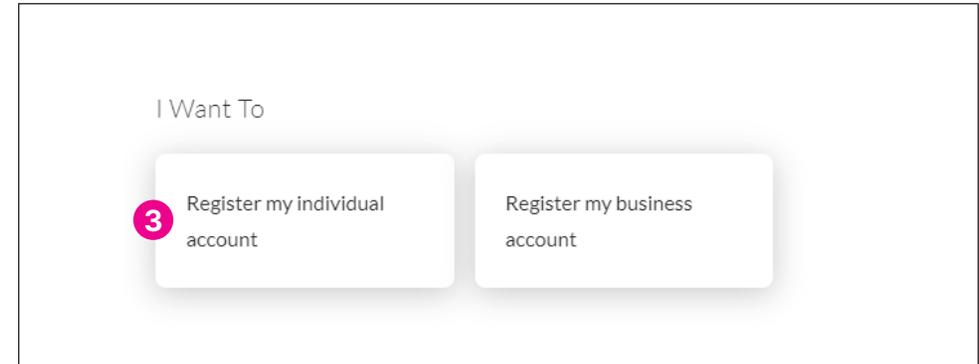
# Before you get started

We must have your email address before you register for online banking. Contact us by phone, live chat, or stop in a branch to provide your email address.

## Registration

Sign up to use online banking and Veridian's mobile app.

- 1 Go to [veridiancu.org](https://veridiancu.org).
- 2 Click **Enroll**.
- 3 Click **Register as an individual**.
- 4 Review the terms and conditions.
- 5 If you understand and accept the terms and conditions, check the **I Agree** box.
- 6 Click **Continue**.



- 7 Enter your birth date, email address, postal code and your Social Security number or Tax ID number.
- 8 Click **Continue**.
- 9 Verify your identity. Choose a phone number or email address from those listed to receive a one-time verification code via text, email or voice call. You should receive it momentarily.
- 10 Click **Continue**.
- 11 Enter the one-time verification code.  
*If you did not receive a code via your chosen method, click Resend code or Change method to receive your code a different way.*
- 12 Click **Verify**.

Step 2 of 6

7 Confirm Your Identity

The following information is used to verify you have an account with Veridian Credit Union and that you are the owner of the account. We match your answers against our records. Questions marked with a \* are required to continue. You will be locked out of the system after 3 invalid attempts.

Birth Date

MM/DD/YYYY

Email

PostalCode

SSN/TaxID 

8 **Continue**

Step 3 of 6

9 Verify Your Identity

SMS Text  
A one-time code will be sent to your mobile phone.

Select Phone Number  
(\*\*\*) \*\*\*-\*\*\*100 

Email  
A one-time code will be sent to your email address.

Voice Call  
You will get a call that reads a one-time code to you.

10 **Continue**

Verification Code

A 6-digit code has been sent to your phone number (\*\*\*) \*\*\*-\*\*\*100.

11 Enter Code

Code Will Expire In 24 Minutes

[Resend code](#) or [Change method](#)

12 **Verify**

- 13 Create a unique username between 8 and 15 characters in length, containing only letters and numbers.
- 14 Click **Create Username**.
- 15 Create a password at least eight characters long, containing at least one uppercase letter and one number.
- 16 Click **Create Password** to complete your registration.

Step 5 of 6

13 Create Username

Create a unique, alphanumeric username between 8 and 15 characters in length.

Username

14 Create Username

Step 6 of 6

15 Create Password

Your password must be at least 8 characters long and contain at least one uppercase letter and one number.

Password

16 Create Password