

We specialize in financial management solutions.



Background ____

Veridian Fiscal Solutions is a division of The Veridian Group, Inc., a wholly owned subsidiary of Veridian Credit Union. In 2007, the credit union saw an opportunity to collaborate with the State of Iowa in the creation of the Consumer Choices. Option program. This particular program helps lowans on Medicaid who are aging or have a disability. We've seen the program grow from one participant to thousands.

We're passionate about helping people. We see the value of self-directed programs because we know people want to make their own choices and be in control of their lives.

Our Values

Passion: We make a difference.

Innovation: We embrace different ways of thinking and

lead change.

Relationships: We genuinely care about others.

Inclusion: We value diversity and include everyone.

Collaboration: We are people helping people.

Together, we create our future.

Accountability: We deliver results.

Leadership: We live these values every day.

Our role



As a Financial Management Service (FMS), Veridian Fiscal Solutions coordinates the majority of the payroll and tax responsibilities for self-directed program participants. This allows participants to focus on choosing their own service providers and getting the support they need.

We will work with you to:

- Enroll you and your employees using our electronic platform. EnrollMe™.
- · Establish your tax account with the state and federal authorities.
- Work with your CCO team in processing approved program budgets and requirements.

Primary duties



Our team of professionals will provide the back office support for your self-directed program.

You can count on us to:

- Process semi-monthly payment requests submitted and approved by you.
- Manage the tax withholdings, payments, and tax reporting.
- Provide an electronic account statement on our website detailing each of your approved transactions.

Electronic services



We believe the services we provide should be convenient and easy to use.

 $\textbf{EnrollMe}^{\text{\tiny M}} - \text{Electronic enrollment service used for member} \\ \text{and employee enrollment}.$

Direct deposit – Allows the money earned to be available on payday. It's an electronic process that eliminates the extra step of traveling to a financial institution to deposit the paycheck.

Online entry – Hours for employees and Independent Support Brokers can be submitted using our website. Self-directed participants can approve the time on the website.

Statements – Statements are available on our website at any time.

Tax statements – Year-end tax statements are available online for ease of access.

Participant experiences



I have nothing but praise and thankfulness for the employees at Veridian. Their concern for me shines through in each phone call.

Veridian has made the financial side of this program so user-friendly for me. — **Stacy**

66 I appreciate the ease of using Veridian's online payment system. 99 - Carrie

Phone: 319-226-4692

Toll-free: 866-226-4692

Fax: 319-236-6785

Address: P.O. Box 4502, Waterloo, IA 50704-9924

Email: ccoiowa@veridiancu.org

