

Registration

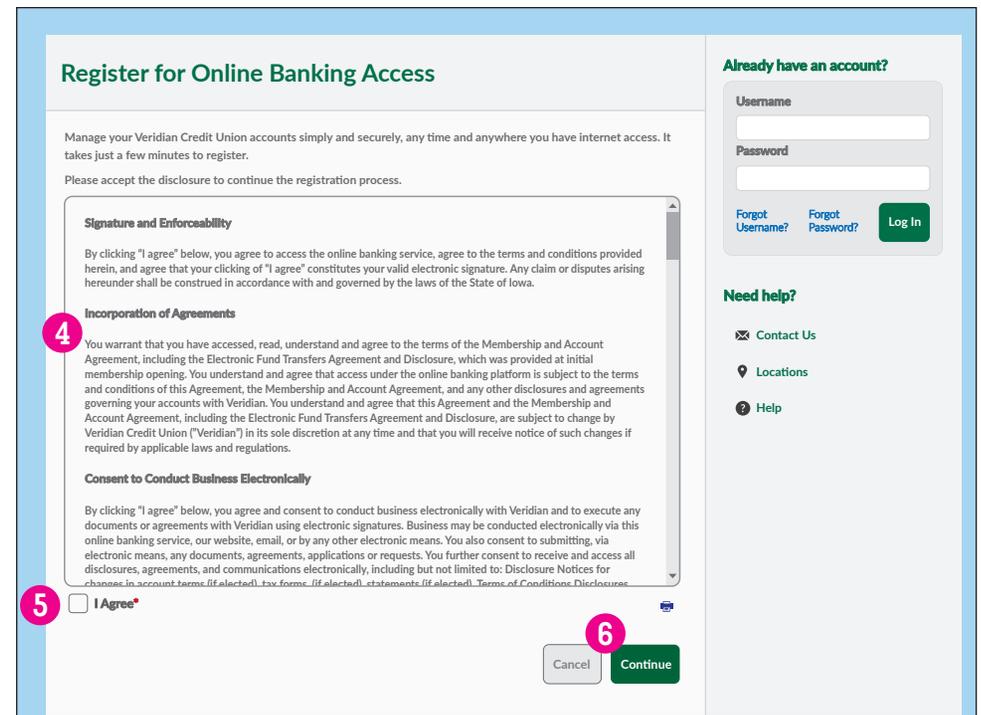
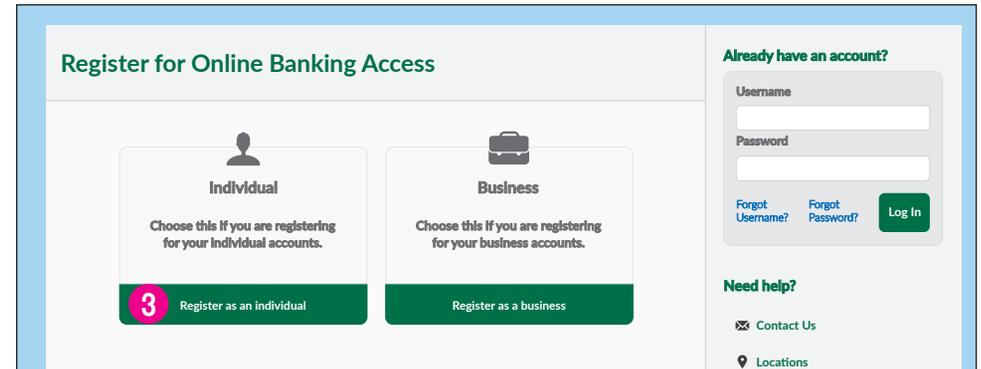
Sign up to use online banking and Veridian's mobile app.

If you have a taxpayer identification number that is not a Social Security number, please call Veridian at (800) 235-3228 and press 8 for assistance to register.

This information is being provided in Spanish for reference only. Your online/mobile banking registration and process will be conducted in English. All the information you view, the transactions you make, and the terms and conditions that you agree to for online/mobile banking will be in English.

We want you to understand the services. Conducting online/mobile banking is important. You should have someone you trust who is fluent in English review the online/mobile banking sites, including the terms and conditions, with you. Veridian Credit Union does not offer translation services for online/mobile banking.

- 1 Go to veridiancu.org.
- 2 Click [New User?](#)
- 3 Click [Register as an individual](#).
- 4 Review the terms and conditions.
- 5 If you understand and accept the terms and conditions, check the [I Agree](#) box.
- 6 Click [Cancel](#) to cancel or [Continue](#) to continue.



- 7 Using the dropdowns, choose the month **A**, day **B** and year **C** of your birth.
- 8 Type your email address.
- 9 Type your ZIP Code.
- 10 Type your Social Security number without any spaces or dashes. **If you have a taxpayer identification number that is not a Social Security number, please call (800) 235-3228 and press 8 for assistance.**
- 11 Click **Cancel** to cancel or **Continue** to continue.

Register for Online Banking Access

Confirm Your Identity

The following information is used to verify you have an account with Veridian Credit Union and that you are the owner of the account. We match your answers against our records. Questions marked with * are required and you must answer a total of 4 questions to continue. You will be locked out of the system after 3 invalid attempts.

Birth Date * **7** Month **A** Day **B** Year **C**

Email * **8**

PostalCode * **9**

SSN/TaxID * **10** show (No dashes please)

11

- 12 Choose a unique username between 8 and 15 characters in length using only letters and numbers.
- 13 A temporary password will be sent to you. Choose a phone number or email address from those listed to have the password texted or emailed to you. **If you do not see any phone numbers or emails listed here, or if they are inaccurate or outdated, please call (800) 235-3228 and press 8 for assistance.**
- 14 Click **Cancel** to cancel or **Continue** to continue.

Register for Online Banking Access

Application Process

- Confirm Your Identity
Verify you have an account and that you are the owner of the account.
- Register**
Choose a username and generate a temporary password.
- Authenticate
Provide your security information.
- Confirm Contact Information
Confirm your email and phone number.
- Done
Start banking, saving, budgeting and sharing.

Need help?

- Contact Us
- Locations
- Help

Username Choose a new Username, it must be unique, between 8 and 15 characters in length, and alphanumeric. **12**

Password We will generate a temporary password for you. Where should we send it?

SMS

0000000000

13 Other

14

15 Type in the case-sensitive password that was emailed or texted to you.

16 Click **Log In** to continue.

Register for Online Banking Access

Temporary Password

Password

Reset Password

Log In

Application Process

- Confirm Your Identify
Verify you have an account and that you are the owner of the account.
- Register
Choose a username and generate a temporary password.
- Authenticate
Provide your security information.
- Confirm Contact Information
Confirm your email and phone number.

17 Choose a password at least eight characters long with at least one lowercase letter, one uppercase letter and one number. Type that password in the top box **A** and bottom box **B** to confirm it.

18 Click **Continue** to continue.

Register for Online Banking Access

Password Change

Please set a new password to continue with the registration process. Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, and at least one number.

17

New Password

A

Confirm Password

B

Continue

Application Process

- Confirm Your Identify
Verify you have an account and that you are the owner of the account.
- Register
Choose a username and generate a temporary password.
- Authenticate
Provide your security information.
- Confirm Contact Information
Confirm your email and phone number.
- Done
Start banking, saving, budgeting and sharing.

Need help?

- Contact Us
- Locations
- Help

19 You will need to choose three security questions. The possible questions are provided below. Pick one question from the dropdown **A** and answer the question in the box below **B**.

Repeat for the next two questions **C E** and answers **D F**.

20 Click Continue to finish your registration and proceed to online banking.

Possible security questions:

What is the maiden name of your mother's mother?

What was the name of your first pet?

What was the name of your elementary / primary school?

What was the make of the car you used to take your driver's license test (Ford, Toyota...etc.)?

How much did you pay for your first car?

What was your favorite restaurant as a child?

What is your oldest cousin's first name?

What is your favorite fruit?

What is your favorite vacation spot?

What was the name of the business/company for your first job?

What model year was your first car?

What is your youngest sister's birthday?

What was your favorite childhood sport?

In what city or town was your first job?

What is the street number of the house you grew up in?

What is the last name of your favorite author?

What was your favorite childhood TV show?

The screenshot shows a registration form titled "Register for Online Banking Access". Under the heading "Security Questions", there is a grey box with instructions: "PLEASE CHOOSE QUESTION/ANSWER PAIRS THAT YOU CAN EASILY REMEMBER: The following questions and answers help keep your account information secure. It's important that you choose question and answer combinations that are not easy to guess, but at the same time, are easy for you to remember (select the arrow to the right of each question to browse question options). As an extra security measure, we will ask you to remember your answers the next time you log in an occasionally ask you to answer them during subsequent logins." Below this are three sets of question-answer pairs. Each set consists of a dropdown menu for the question and a text input field for the answer. The first set is labeled with a pink circle containing the number 19 and letters A and B. The second set is labeled with a pink circle containing the letter C and D. The third set is labeled with a pink circle containing the letter E and F. At the bottom right of the form, there is a pink circle with the number 20 and a black "Continue" button.

Where did you and your significant other go on your honeymoon?

What street did you live on when you were in junior high/middle school?

What is your youngest brother's birthday?

What brand of vacuum do you own?

How long does it take you to get to work?

Where does your nearest sibling live?

What was the last name of your third grade teacher?