

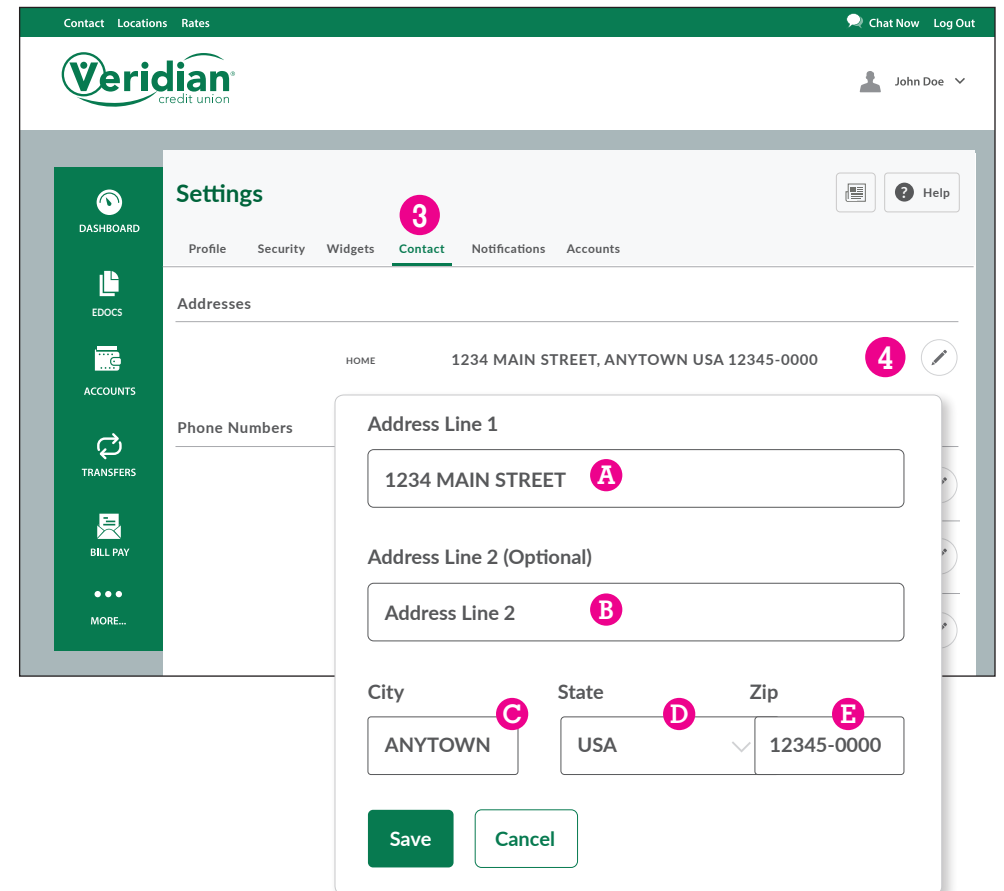
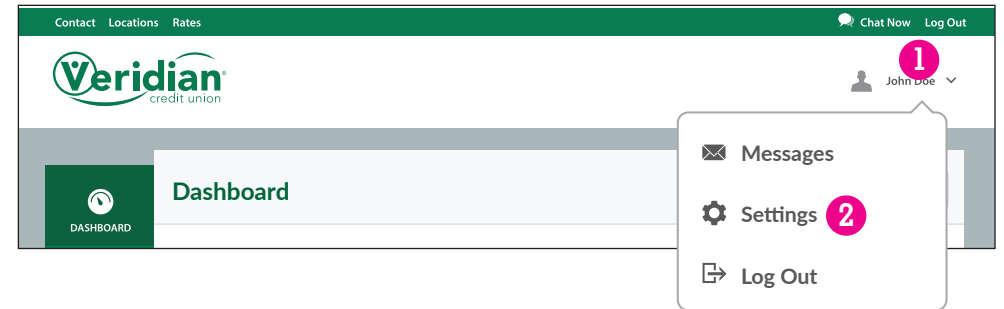
# Settings - Contact

Update your street address, phone numbers and email address.

- 1 Click your name.
- 2 Click **Settings**.
- 3 Select **Contact**.

## Address

- 4 This shows the address associated with your account. To change the address, click the pencil icon.
    - A Enter your street address.
    - B If your address includes an apartment number or other information, enter it here.
    - C Type your city.
    - D Choose your state from the dropdown.
    - E Type your ZIP Code.
- Click **Save** to confirm or **Cancel** to cancel.



## Phone Numbers

This section shows the home phone number **5**, work phone number **6** and mobile phone number **7** associated with your account, if any.

- 8** To add or edit a phone number, click the pencil icon next to it.
- A** Put the phone number in the box.
- B** Check this box to allow text messages to be sent to this number.
- C** Set this number as your preferred contact.

Click **Save Changes** to confirm or **Cancel** to cancel.

## Email Addresses

This section displays any email addresses associated with your account.

- 9** To edit an existing email address, click the pencil icon next to it.
- 10** To add a new email address, click **+ Add Email**.
- A** Enter a nickname for this email address.
- B** Type the email address.
- C** Type the email address again to confirm it.
- D** Check this box to make this the default contact address.

Click **Save Changes** to confirm or **Cancel** to cancel.

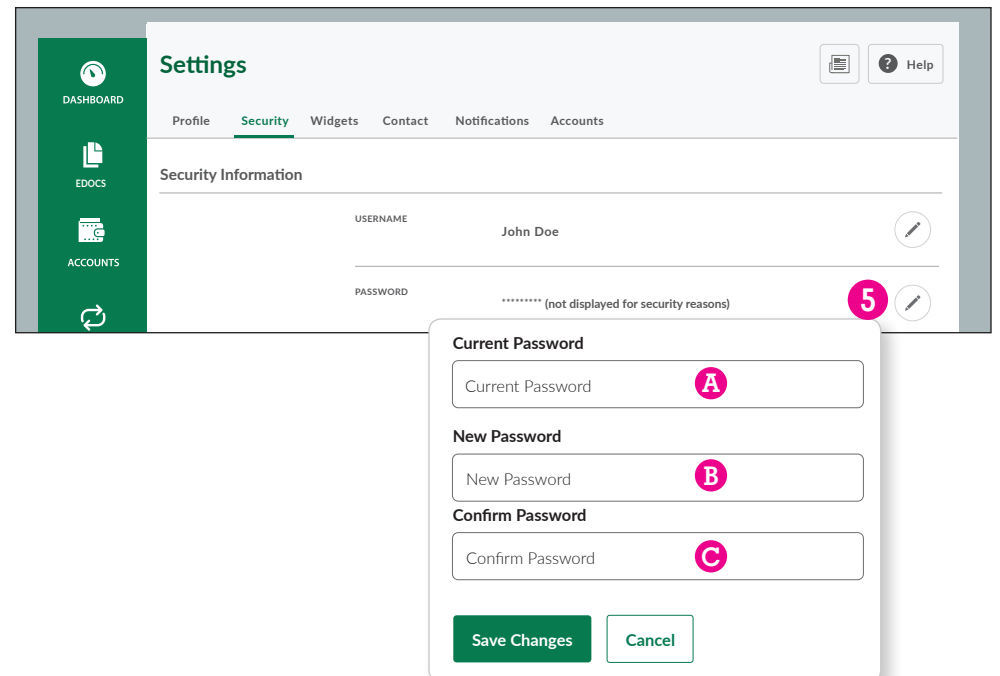
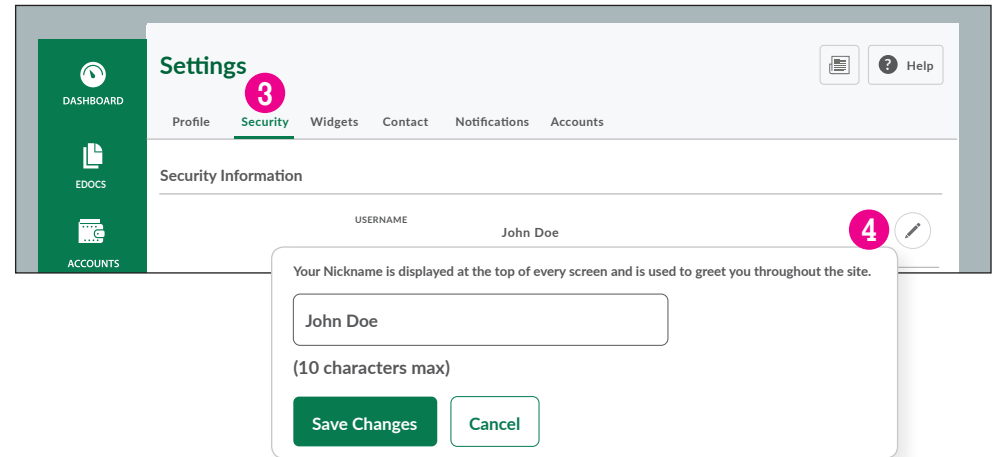
# Settings - Security

Turn on two-factor authentication or change your password in the Security settings.

- 1 Click your name.
- 2 Click **Settings**.
- 3 Select **Security**.

## Security Information

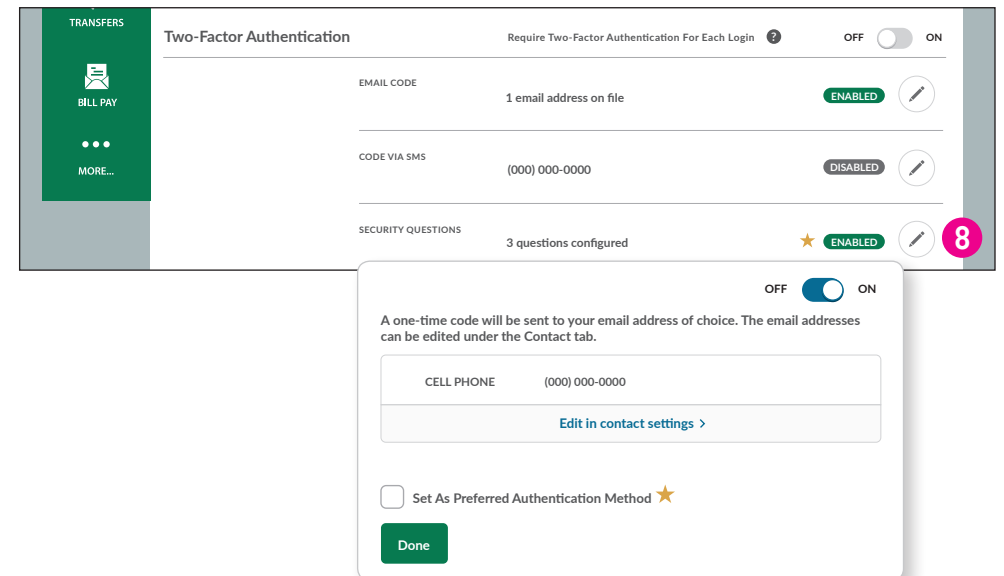
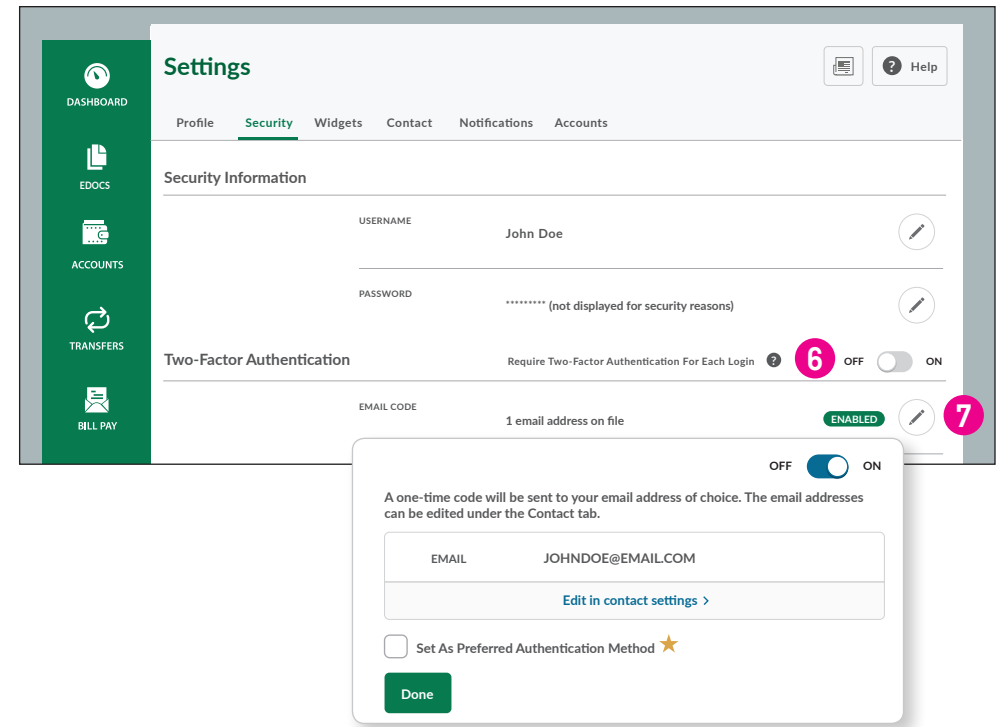
- 4 This shows your username. To change it, click on the pencil icon. Usernames must not already be in use, be between 8 and 15 characters and may use any combination of letters, numbers, periods and underscores. Click **Save Changes** to update or **Cancel** to cancel.
- 5 Your password is hidden for security purposes. To change it, click the pencil icon.
  - A Type your current password here.
  - B Type your new password here.
  - C Type your new password again here to confirm it.Click **Save Changes** to update or **Cancel** to cancel.



## Two-Factor Authentication

Two-factor authentication is an added layer of security you can choose to activate. When you log into online banking, you can answer your security questions or have a code sent via email, voice call or text message to verify that the person accessing the account is you.

- 6 By default, two-factor authentication only happens when you log in from a new device. To use two-factor authentication on each login, regardless of device, move this switch to **ON**.
- 7 To receive a code via email, click the pencil icon and move the switch to **ON**. (You must have an email address associated with your account. To add one, see **Settings - Contact**.) Click **Done**.
- 8 To receive a code via text message, click the pencil icon and move the switch to **ON**. (You must have a phone number associated with your account. To add one, see **Settings - Contact**.) Click **Done**.



9 To add security questions, click the pencil icon and move the switch to **ON**. Select a question from each dropdown and type your answer in the box provided below. Click **Done**.

The possible security questions are:

*What is the maiden name of your mother's mother?* = ¿Cuál es el apellido de soltera de su abuela materna?

*What was the name of your first pet?* = ¿Cuál era el nombre de su primera mascota?

*What was the name of your elementary / primary school?* = ¿Cuál era el nombre de su escuela básica/primaria?

*What was the make of the car you used to take your driver's license test (Ford, Toyota...etc.)?* = ¿Cuál era la marca del automóvil que utilizó para realizar la prueba para obtener la licencia de conducir (Ford, Toyota...etc.)?

*How much did you pay for your first car?* = ¿Cuánto pagó por su primer automóvil?

*What was your favorite restaurant as a child?* = ¿Cuál era su restaurante favorito cuando era niño?

*What is your oldest cousin's first name?* = ¿Cuál es el nombre de su primo mayor?

*What is your favorite fruit?* = ¿Cuál es su fruta favorita?

*What is your favorite vacation spot?* = ¿Cuál es su destino favorito para vacacionar?

*What was the name of the business/company for your first job?* = ¿Cuál era el nombre de la empresa/compañía en donde obtuvo su primer empleo?

*What model year was your first car?* = ¿Cuál era el año del modelo de su primer automóvil?

*What is your youngest sister's birthday?* = ¿Cuándo es el cumpleaños de su hermana menor?

*What was your favorite childhood sport?* = ¿Cuál era su deporte favorito cuando era niño?

*In what city or town was your first job?* = ¿En qué ciudad o pueblo obtuvo su primer empleo?

*What is the street number of the house you grew up in?* = ¿Cuál es el número de la calle en donde se ubica la casa en la que creció?

*What is the last name of your favorite author?* = ¿Cuál es el apellido de su autor favorito?

*What was your favorite childhood TV show?* = ¿Cuál era su programa de televisión favorito cuando era niño?

*Where did you and your significant other go on your honeymoon?* = ¿A dónde fueron usted y su pareja para su luna de miel?

*What street did you live on when you were in junior high/middle school?* = ¿En qué calle vivía cuándo asistía a la escuela secundaria/intermedia?

*What is your youngest brother's birthday?* = ¿Cuándo es el cumpleaños de su hermano menor?

*What brand of vacuum do you own?* = ¿Qué marca de aspiradora posee?

*How long does it take you to get to work?* = ¿Cuánto tiempo tarda en llegar al trabajo?

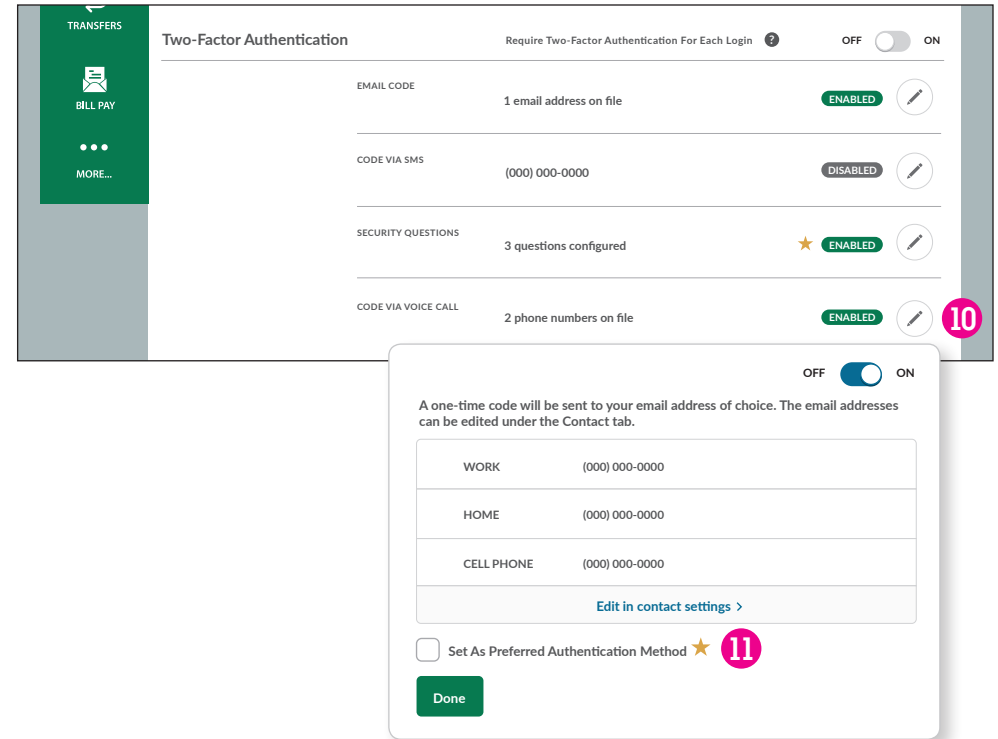
*Where does your nearest sibling live?* = ¿Dónde vive su hermano más cercano?

*What was the last name of your third grade teacher?* = ¿Cuál era el apellido de su maestro de tercer grado?

The screenshot shows the 'Two-Factor Authentication' settings page. The 'Require Two-Factor Authentication For Each Login' toggle is currently turned off. The 'EMAIL CODE' option is 'ENABLED', 'CODE VIA SMS' is 'DISABLED', and 'SECURITY QUESTIONS' is 'ENABLED' with a star icon. A modal window is open over the 'SECURITY QUESTIONS' section, showing a list of questions and answer fields. The modal window has a title 'PLEASE CHOOSE QUESTION/ANSWER PAIRS THAT YOU CAN EASILY REMEMBER:' and a 'Done' button at the bottom.

10 To receive a code via phone call, click the pencil icon and move the switch to **ON**. (You must have a phone number associated with your account. To add one, see **Settings - Contact**.) Click **Done**.

11 If you activate more than one form of two-factor authentication, you can check the box next to **Set As Preferred Authentication Method** before you click **Done** to make that the default choice.



## Remembered Devices

12 This section lists devices you have logged in from before and chosen to remember. To delete a device from this list, click on the trash can icon next to it.

## Push Notification Registered Devices

13 This section lists devices you have allowed push notifications on. To delete a device from this list, click on the trash can icon next to it.

