Registration

Sign up to use online banking and Veridian’s mobile app.

If you have a taxpayer identification number that is not a Social Security number, please call Veridian at (800) 235-3228 and press 8 for assistance to register.

This information is being provided in Spanish for reference only. Your online/mobile banking registration and process will be conducted in English. All the information you view, the transactions you make, and the terms and conditions that you agree to for online/mobile banking will be in English.

We want you to understand the services. Conducting online/mobile banking is important. You should have someone you trust who is fluent in English review the online/mobile banking sites, including the terms and conditions, with you. Veridian Credit Union does not offer translation services for online/mobile banking.

1 Go to veridiancu.org.
2 Click New User?
3 Click Register as an individual.
4 Review the terms and conditions.
5 If you understand and accept the terms and conditions, check the I Agree box.
6 Click Cancel to cancel or Continue to continue.
7 Type your seven or eight digit member number. If you cannot locate your member number, please call (800) 235-3228 and press 8 for assistance.

8 Type your Social Security number without any spaces or dashes. If you have a taxpayer identification number that is not a Social Security number, please call (800) 235-3228 and press 8 for assistance.

9 Using the dropdowns, choose the month A, day B and year C of your birth.

10 Type your email address.

11 Type your ZIP Code.

12 Click **Cancel** to cancel or **Continue** to continue.

13 Choose a unique username between 8 and 15 characters in length using only letters and numbers.

14 A temporary password will be sent to you. Choose a phone number or email address from those listed to have the password texted or emailed to you. If you do not see any phone numbers or emails listed here, or if they are inaccurate or outdated, please call (800) 235-3228 and press 8 for assistance.

15 Click **Cancel** to cancel or **Continue** to continue.
16 Type in the case-sensitive password that was emailed or texted to you.

17 Click Log In to continue.

18 Choose a password at least eight characters long with at least one lowercase letter, one uppercase letter and one number. Type that password in the top box A and bottom box B to confirm it.

19 Click Continue to continue.
You will need to choose three security questions. The possible questions are provided below. Pick one question from the dropdown and answer the question in the box below.

Repeat for the next two questions and answers.

Click Continue to proceed to finish your registration and proceed to online banking.

Possible security questions:

- What is the maiden name of your mother’s mother?
- What was the name of your first pet?
- What was the name of your elementary / primary school?
- What was the make of the car you used to take your driver’s license test (Ford, Toyota...etc.)?
- How much did you pay for your first car?
- What was your favorite restaurant as a child?
- What is your oldest cousin’s first name?
- What is your favorite fruit?
- What is your favorite vacation spot?
- What is the name of the business/company for your first job?
- What model year was your first car?
- What is your youngest sister’s birthday?
- What was your favorite childhood sport?
- In what city or town was your first job?
- What is the street number of the house you grew up in?
- What is the last name of your favorite author?
- What was your favorite childhood TV show?
- Where did you and your significant other go on your honeymoon?
- What street did you live on when you were in junior high/middle school?
- What is your youngest brother’s birthday?
- What brand of vacuum do you own?
- How long does it take you to get to work?
- Where does your nearest sibling live?
- What was the last name of your third grade teacher?